



Kelly's Training Doggie Daycare

818-985-4800

Commonly Asked Questions:

How is Kelly's Training Doggie Daycare different from other daycare facilities?

Kelly's Training and Doggie Daycare is a trainer-owned/operated daycare facility that puts your dog's comfort, safety, and fun factor as the top priorities. Many doggie daycare facilities just group as many dogs as possible into one room where they can get hurt or learn bad behaviors. At Kelly's, the dogs are each evaluated and placed in small "play-groups". These "play-groups" play together throughout the day, lounging in the outdoor cabana, playing on the large plush lawn, wading in the pool, napping in the quiet time rooms, climbing on the play structures, or romping in the large indoor play area. Since Kelly's is trainer-owned and operated, your dog is taught using gentle training methods to obey basic courtesy rules which make the stay at Kelly's both fun and educational.

What are the requirements to stay at Kelly's Training Doggie Daycare?

First of all, your dog must have all vaccinations (DHLPP/Rabies/Kennel Cough) up-to-date. If your dog is 6 months or older they must be spayed/neutered. Your dog must be on an oral or topical flea prevention. Your dog will have an entrance evaluation prior to staying at Kelly's. This evaluation will determine if your dog will be comfortable in the doggie daycare environment. Because of our specialized "small play-group" experience, we can take many fearful or shy dogs which other facilities that allow large numbers of dogs to congregate could not or should not allow. We will make every effort to find the right fit for each dog so that they can enjoy their stay at Kelly's! Your dog's safety, comfort, and enjoyment are our highest concerns!

What are the hours of operation?

Kelly's Training and Doggie Daycare is open from 7:00AM – 7:00PM. You may bring in and pick up your dog or we provide a shuttle for pick-up and drop-off for an additional fee. We can accommodate after hours care by special arrangement in advance, see rate schedule for specific fees.

Can my dog get a cold or the flu at daycare like my kids do?

Although we take great care to keep the facility clean and have strict requirements for every dog (see requirements in question #2), yes, your dog can get sick. But remember that your dog can get sick at the park, at daycare, at your vet's office, or even just walking around the neighborhood. Kennel Cough (scientific name-Bordatella) is the most challenging of diseases because it is a highly contagious, airborne virus. It is likened to the doggie version of the flu. We require the Bordatella vaccination every 6 mos. to help minimize the impact at our facility (you can think of it like a flu shot for your dog except that it is usually given in an intra-nasal form). Another fun thing that dogs pass to one another is fleas. Again, we require that each dog be on a flea preventative to maintain a "fleas unwelcome here" policy! Worms can also be passed from one dog to another, so if we notice worms in anyone's poop, we

will isolate that dog and contact the owner so that the dog can be dewormed. Giardia is another disease that dogs can get and it is not pretty! It is likened to our Montezuma's Revenge. We require that each dog have a clear fecal test prior to their first visit. If your dog has diarrhea you should consult your vet promptly since they can become dehydrated quickly. Again, these things are not fun to think about and are not a common occurrence at our facility, but we thought you should be aware of your dog's health concerns.

I worry that my dog may get hurt. How is dog safety addressed at Kelly's?

Our small "play-groups" are specifically designed to address dog safety. Dogs do play by using their mouths, and can sometimes get carried away and cause abrasions or small punctures, but these injuries are very minor in play (the equivalent to your child's scrapes and bruises!). *If a scuffle does break out, our staff is well trained in breaking it up quickly. In the unlikely event that, your dog does cause injury to another dog or staff member, you are financially responsible for that injury. If there was no scuffle and your dog simply injured itself playing, you are financially responsible for that injury. It is the risk you accept when you enroll your dog in daycare.* Just like kids, dogs seem to hunt out dirt and grime and love to drool on each other. What fun! While these features don't cause injury, they can get pretty dirty! And since we don't want to spoil the fun, we try to manage the situation by wiping each dog down prior to going home in an effort to control the dirt factor.

How is my dog handled at Kelly's?

Because Kelly's Training and Doggie Daycare is a trainer-owned/operated facility, we especially understand the importance of maintaining your dog's trust. We are respectful towards your dog, and expect that respect to be returned. We want your dog to leave Kelly's Daycare trusting and respecting others. We teach this trust and respect using gentle methods, consistency, and fairness. We love dogs and are happy to spend our days caring for your pet(s) when you are away!

